



LEADING YOUR TEAM THROUGH CHANGE

Be a change leader who inspires others.

COURSE OVERVIEW

This workshop is designed to help people managers proactively lead teams through change. You'll learn how to define and accept your role in change, plus gain practical frameworks for becoming an effective change leader.

PURPOSE - LEARNING OBJECTIVES

- Understand foundational change concepts
- Gain insights into best-practice research data
- Be able to apply the Prosci ADKAR® Model to facilitate individual change
- Know how to lead your team through change by embodying the CLARC roles for people managers (communicator, liaison, advocate, resistance manager, coach)
- Have ready access to the robust, in-practice Change Management Guide for Managers

DID YOU KNOW?

Prosci's 2018 Best Practices in Change Management study reveals that only 34% of those surveyed indicated they adequately prepared managers and supervisors for their roles in change.

WWW.AFRISSANCE.COM

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PARTICULARS - WORK AGENDA

Part 1

- How change management impacts organizational results
- The process for leading people through change
- Key concepts in change management
- Change management research and best practices
- Prosci ADKAR Model for individual change

Part 2

- Introducing change to your employees
- Facilitating employees through the change transition
- Identifying and managing resistance
- Reinforcing and celebrating success

PEOPLE - WHO SHOULD ATTEND?

- Employee managers
- Front-line supervisors
- Middle managers
- Senior directors

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COURSE MATERIALS (INCLUDED)

- Program workbook, assessments and handouts
- Introduction to ADKAR and Introduction to Leading Change eLearning module
- Best Practices in Change Management
- Change Management: The People Side of Change
- Employee's Survival Guide to Change
- ADKAR: A Model for Change

DURATION

- One Day

COURSE HIGHLIGHT

Course Materials (included)

1. Program workbook and placemat
2. Best Practices in Change Management – 11th Edition Excerpt
3. Employee's Survival Guide to Change

One-year subscription to digital content, resources and tools in the Prosci Hub Solution Suite, including:

- Research Hub – digital versions of Best Practices in Change Management – 11th Edition, topical studies, and relevant data across a broad array of topics
- Knowledge Hub – In-Practice Change Management Guide for Manager

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Ready to elevate your role in leading employees through change?

Price details available when you register.

•After the Program

Once you pass the Exam, you will

- Receive Your Certificate.
- Join Our Dynamic Community of Practice.

Collaborate with other professionals in weekly calls to reinforce your learning and elevate your approach.

- Have Support Available.

Afrissance is here for you as you move forward on your professional journey.

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